




# BK8000, BK6500 & BK5600 Software Upgrade Instructions

**Requirements for the upgrade:** Windows™ PC  with an available USB Port, and connection to the internet, a mini-USB cable.

Open your preferred web browser on the computer.    Type [www.bkupgrade.com](http://www.bkupgrade.com) in the URL locator bar. The main page will display pictures of each of the 3 models of BK products. Underneath each picture is the current software revision level. Click on the picture of the BK you wish to upgrade. It will open a page of step by step instructions for the upgrade process. These can be printed out if you need them.

## Perform the upgrade

1. Once on the website main page, scroll down to find the **Check Firmware** and **Download Updater** boxes. Read the descriptions and click on the selection that meets your needs.


2. Follow the on screen prompts to install the Updater application on your computer.


3. The Snap-on upgrade application will automatically check to see is a software upgrade is necessary.

4. Switch on the BK videoscope unit. **Wait until the unit is fully booted (showing live video on screen).**

**Note: for the BK8000 both the imager handle and screen must be turned on and paired.**

**Note: for the BK5600 a SD card must be present in the unit.**

5. Connect the BK videoscope to the computer by using the USB cable provided. The viewer will display the  icon.

6. The BK videoscope unit will appear to the PC as an external drive.  Ignore this window.

7. Wait for the Snap-on Updater application window. Click "Yes" to update to software on your BK unit.

8. Follow the prompts on the Update Device Window.




9. The software upgrade has been downloaded to the BK videoscope unit. Disconnect the USB Cable from the BK videoscope unit.



10. Your BK videoscope will display this image:



Confirm that you want to activate the upgrade by pressing the green check mark  on the BK display.

11. Wait for the BK videoscope to display this upgrade confirmation screen: . It may take up to 1 minute.

12. Power off the BK videoscope unit.

13. You have successfully updated the software on your BK unit!

## To confirm the software update

Please turn the BK videoscope unit power on. To confirm the software version, press the  icon on the BK videoscope screen. Then press the  icon. The software version shown on the updated BK videoscope should match the version shown under the picture of the appropriate BK videoscope on the [www.bkupgrade.com](http://www.bkupgrade.com) main page.